



Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions



Sign-up is quick — but the extras keep coming

Your members-only website

Home base for health and benefits

After you enroll in an Aetna health benefits or insurance plan this year, there are some nice tools, programs and perks waiting for you.

And the only way to get to them? Sign up for your member website at www.aetna.com. It's the one place to look after your benefits and your health.

Taking care of business

First things first. Your member website is hands-down the best place for handling benefits business. Log in to:

- See who's covered under the plan
- Get a bill breakdown
- Find network docs who accept your plan
- Get digital ID cards
- Check balances in a health savings account or health fund

While you're logged in, you can email or chat with Member Services, too.

*Estimated costs not available in all markets. The tool gives you an estimate of what you would owe for a particular service based on your plan at that very point in time. Actual costs may differ from the estimate if, for example, claims for other services are processed after you get your estimate but before the claim for this service is submitted. Or, if the doctor or facility performs a different service at the time of your visit.

In Idaho, health benefits and health insurance plans are offered and/or underwritten by Aetna Health of Utah Inc. and Aetna Life Insurance Company (Aetna). For all other states, health benefits and health insurance plans are offered, administered and/or underwritten by Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company. In Florida, by Aetna Health Inc. and/or Aetna Life Insurance Company. In Utah and Wyoming, by Aetna Health of Utah Inc. and Aetna Life Insurance Company. In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.

Tools, programs and perks

But there's more to it than just managing benefits. Your member website also opens the door to extras that come with your coverage.

Keep an eye on costs

Use the Member Payment Estimator to compare and estimate costs* for up to 10 different network doctors or facilities at once. This tool includes more than 650 network health services people commonly use, like:

- Office visits
- Maternity services
- X-rays, MRIs, CT scans and other lab services

You'll find a series of tools to check costs in your area. And the quality of care, too.

Handy health info

Health Decision Support. This is like having a personalized health library. Through this tool, you'll find a series of online programs — on topics from lower back pain and bariatric surgery to total hip replacement. They help you:

- Understand your specific health condition
- Learn about your treatment options
- Make the right decision for you

Link to health information. Just visit the Healthwise® Knowledgebase for information on thousands of health topics in English and Spanish. You can find out about asthma, pregnancy, heart disease and other conditions.

Help for healthier days

Want to make a difference in your well-being in 20 minutes? Just fill out the health assessment.

This assessment asks questions about your health history and habits. It helps you learn about your health risks, as well as steps to head them off.

And it offers helpful programs and resources that are all about *you*.

Find what you need — wherever, whenever

The Aetna Mobile app puts our most popular online features at your fingertips. It's available for Android™ and iPhone® mobile devices.

Visit www.aetna.com/mobile.

More support for new and power users

Use Ask Ann, your online search assistant. If you're new to Aetna, she can help you sign up for your member website.

After that, when you log in, Ann “recognizes” you — and your health plan. She can help you find a doctor who accepts your health plan, answer questions about claims and find out more about your benefits.

Take advantage of it all.
Once you enroll, sign up for
your members-only website at
www.aetna.com.

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